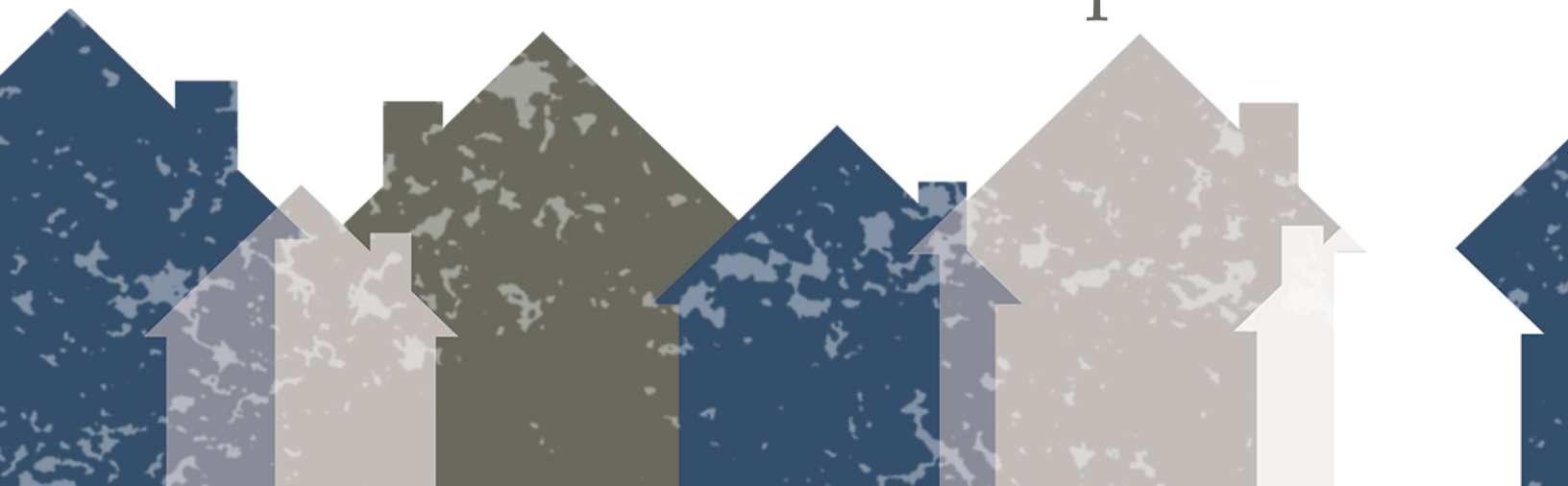


# How Can We Help?



Does your home have a needed repair? Do you have a suggestion or a concern? Lincoln Military Housing is committed to enriching the lives of military families through providing quality homes and vibrant communities. Your feedback is an important piece in helping us accomplish this goal, and we want to ensure we provide you with an avenue to initially address your needed repair, suggestion or concern and the process to escalate it, should that be necessary. Below is an outline of our easy Three-Step process for concerns and opportunities to provide feedback.

## Three-Step Process for Resident Concerns

### Step One

#### Identify the issue and contact Lincoln Military Housing:

Lincoln At Your Service  
24-HR Toll-Free Hotline: 888-578-4141  
[LincolnServiceTrack.com](http://LincolnServiceTrack.com)

Port Hueneme District | 805-483-2383  
District Manager:  
[Jesica Davenport, jdavenport@lpsi.com](mailto:jdavenport@lpsi.com)

### Step Two

#### If the issue is incomplete contact Lincoln Military Housing:

General Management Office  
559-997-0312

### Step Three

#### If the issue is still unresolved contact:

Government Family Housing  
805-982-4321