

## **NAVAL BASE VENTURA COUNTY ESSENTIAL STATION MESSING FAQs**

### **Q1: What does ESM/Hybrid operation mean and why are Sailors eating at these selected MWR Food and Beverage locations?**

A: ESM stands for Essential Station Messing (ESM). The locations are MWR NAF managed food and beverage operations that feed RIK eligible Sailors at no charge from ESM specific menu options. The ESM program offers a variety of menu options for the Sailors following the Go for Green Galley program. The galley will only serve meals Monday to Friday breakfast and lunch. Dinner, weekend and holiday meals will be available at the designated MWR food and Beverage locations.

### **Q2: How does ESM work at FLIGHTLINE CAFÉ (Point Mugu) for RIK Sailors?**

A: Similar to the Galley, RIK Sailors will go through the front cashier where staff will confirm eligibility. Sailors can order from an ESM specific menu or go through a hotline and select their desired food options.

### **Q3: Who is allowed to eat at an Essential Station Messing (ESM)? If I am not entitled to RIK, can I still eat at an ESM?**

A: RIK Eligible Sailors are allowed to eat at these sites at no charge for ESM specific menu options. Non-RIK eligible and all other patrons can eat at these locations and can purchase ESM menu items under an ESM standard meal rate.

### **Q4: Will the CS be working at FLIGHTLINE CAFÉ (Point Mugu) as well?**

A: Yes, our CS watch teams will be working alongside our MWR team.

### **Q5: What is the new menu? Is it the same as Galley's /Ship's menu?**

A: An RIK specific menu will be offered on a daily basis. It will be similar to the Galley but with modified selections. There will also be an option to order from Corner Pin Café at Admiral Robinson Bowling Center menu with "buy up" options.

### **Q6: Will the hours be the same as the Galley hours or will they be modified?**

A: The FLIGHTLINE CAFÉ (Point Mugu) ESM hours of operations:

#### **Mon-Fri**

- Dinner: 4:30 pm – 6 pm

#### **Sat-Sun**

- Breakfast: 6:30 am - 7:30 am
- Brunch: 10:30 am - 12:30 pm
- Dinner: 4:30 pm - 6 pm

**Q7: Are Non-RIK personnel allowed to order from ESM menu?**

A: Yes, the ESM menus are also offered to non-RIK personnel.

**Q8: Is FLIGHTLINE CAFÉ (Point Mugu) open to “all” patrons during meal hours? If so, will I have to wait in line to get my food?**

A: Yes, the FLIGHTLINE CAFE is open to all other military and civilian patrons, however, there is a designated line only for RIK Sailors.

**Q9: Can I dine in or is it take out only?**

A: Dine in and take-out will be available

**Q10: Are we still having the monthly special meal like we have in the Galley?**

A: Yes, special meals will be held at the Galley during lunch.

**Q11: Any changes from the Galley services other than dinner and weekend meals at the FLIGHTLINE CAFE?**

A: No, there will be no other changes. The Galley operation will still offer the same services except for those meals mentioned above.

**Q12: Will juice and snack type food i.e. chips, cookies, cereal, (grab and go from the Navy menu) cost extra or will it be provided with the meal costs?**

A: Beverage and fruits/desserts at a minimum will be included in the ESM menu. Any other items outside the ESM menu will be at an additional cost.

**Q13: Who can we bring our concerns or issues to?**

A: We encourage everyone to provide feedback. This is a joint operation between the Galley and MWR. Feel free to address any concerns or questions to the facility supervisor or military personnel. For your convenience, we also have the FSO suggestion cards at the galley.

**Q14: Will there be a vegetarian option?**

A: Yes, there will be a vegetarian option and healthy alternatives as part of the Galley's "Go for Green" program.

**Q15: How big are the food portions?**

A: Food portions will be similar to the Galley meal portions.

**Q16: Will there be enough seating space for Sailors choosing to dine-in?**

A: Yes, there is enough seating space for everyone choosing to dine-in.

**Q17: Will the attire/uniform of the day requirement at the Galley to be the same at the ESM sites?**

A: There are no “uniform of the day” requirements at the ESM sites. Standard dress code is required for civilian attire.