



# NAVY WOUNDED WARRIOR - SAFE HARBOR

Navy Wounded Warrior (NWW) - Safe Harbor coordinates the non-medical care of seriously wounded, ill and injured Sailors and Coast Guardsmen, and provides resources and support to their families. Through proactive leadership, NWW offers individually-tailored assistance to ensure enrollees' successful recovery, rehabilitation and reintegration.

NWW's goal is to return Sailors and Coast Guardsmen to duty and, when that is not possible, to work collaboratively with federal agencies, and state and local organizations to ease them back into their communities.

## HOW DOES NWW OPERATE?

NWW Non-medical Care Managers work with wounded warriors and their families to identify their goals and develop plans to achieve them. Non-medical Care Managers also anticipate enrollees' daily non-medical needs and resolve any issues that surface during the recovery process.

At headquarters, the NWW Operations Department is responsible for the continuity of the program, provides policy guidance, and ensures that Non-medical Care Managers have the necessary resources and training. The NWW Strategic Support Department includes subject-matter experts in legal matters, employment and education, family readiness, communications, transition assistance and budgeting.

## HOW DO SAILORS AND COAST GUARDSMEN ENROLL IN NWW?

Sailors and Coast Guardsmen may self-refer to the program or be referred by family, command leadership or medical providers.

## WHAT IS NON-MEDICAL CARE MANAGEMENT?

NWW Non-medical Care Managers tailor support to each enrolled service member's needs. Support includes:

- Comprehensive Recovery Plan
- Adaptive athletic reconditioning
- Pay and personnel issues
- Invitational Travel Orders
- Lodging and housing adaptation
- Child and youth care
- Transportation needs
- Education and training benefits
- Commissary and Exchange access
- Respite care
- TBI/PTSD support services
- Transition assistance
- and much more

## WHAT IS A COMPREHENSIVE RECOVERY PLAN?

A Comprehensive Recovery Plan (CRP) is an individualized plan developed by the Non-medical Care Manager, the service member and his or her family, which identifies and prioritizes their goals. The CRP is a tool that helps service members remain on course throughout recovery, rehabilitation and reintegration.

## WHO'S ELIGIBLE FOR ENROLLMENT?

NWW enrollment is available to seriously wounded, ill and injured Sailors and Coast Guardsmen, including:

- OIF/OEF/OND casualties
- Shipboard and training accidents
- Liberty accidents
- Serious medical and psychological conditions (e.g., cancer, severe PTSD)

## WHERE IS NWW LOCATED?

Non-medical Care Managers are located throughout the continental United States:

- Captain James A. Lovell Federal Health Care Center, North Chicago, Ill.
- Naval Health Clinic New England, Newport, R.I.
- Naval Hospital Bremerton, Wash.
- Naval Hospital Camp Lejeune, N.C.
- Naval Hospital Camp Pendleton, Calif.
- Naval Hospital Jacksonville, Fla.
- Naval Hospital Oak Harbor, Whidbey Island, Wash.
- Naval Medical Center Portsmouth, Va.
- Naval Medical Center San Diego, Calif.
- San Antonio Military Medical Center, Texas
- Walter Reed National Military Medical Center, Bethesda, Md.
- VA Polytrauma Rehabilitation Centers in Minneapolis, Minn.; Palo Alto, Calif.; Richmond, Va.; and Tampa, Fla.



1-855-NAVY WWP / 1-855-628-9997

NAVYWOUNDEDWARRIOR@NAVY.MIL

[HTTP://SAFEHARBOR.NAVYLIVE.DODLIVE.MIL](http://SAFEHARBOR.NAVYLIVE.DODLIVE.MIL)

